

Andrew Cann

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Professional Summary

Motivated and detail-oriented real estate professional with a strong academic background and a focused commitment to pursuing a career in real estate appraisal. Currently enrolled in the Professional Graduate Certificate in Valuation (PGCV) program, with four of the six required courses completed and ongoing enrollment in BUSI 442. Well-versed in core real estate principles, valuation techniques, and property analysis through coursework such as BUSI 300, 330, 331, and 401, alongside foundational appraisal training through the ITPP and AIC 101 courses. Eligible for Candidate Member status with the Appraisal Institute of Canada (AIC), with a dedication to achieving the AACI designation. Eager to leverage educational knowledge and strong analytical skills to contribute to the success of a professional appraisal team, while continuing to expand expertise in the field.

Experience

Lead Proshop Assistant

February 2024 - Current

Cultus Lake Golf Club, Cultus Lake, BC

- Directed operational procedures, including reconciling receipts, balancing tills, and ensuring facility security during opening and closing shifts.
- Partnered with the marketing team to design and execute promotional campaigns, securing sponsorships for tournaments and league events, which boosted engagement and revenue.
- Conducted inventory counts and streamlined inventory management processes to improve accuracy and efficiency.
- Acted as the primary contact for clients and visitors, resolving inquiries and fostering positive relationships to enhance the organization's reputation.
- Developed and implemented training programs for new staff, improving team performance and service standards.

Pro Shop Manager

April 2023 - August

Bear Creek Golf Course, Utopia, Ontario

2023

- Spearheaded daily operations, overseeing tee-time bookings, departmental coordination, and end-of-day financial reconciliations.
- Resolved customer issues and complaints efficiently, ensuring satisfaction and maintaining strong client relationships.
- Managed cash flow and executed opening and closing responsibilities, including securing facilities and preparing the business for the next day.
- Coordinated event logistics, ensuring seamless check-in for golfers during tournaments, league nights, and large events.

Warehouse Manager & Customer Service Manager

April 2018 - October 2022

Distinctly Patio, Kitchener, Ontario

- Led a team of 12 employees across warehouse, customer service, and delivery functions, ensuring operational excellence.
- Oversaw inventory management for a 100,000+ square foot facility, maintaining accountability for \$3M in stock.
- Negotiated and implemented a 3rd-party shipping partnership, reducing delivery expenses by 10% while improving service reliability.
- Managed logistical planning for large-scale events, including home shows, resulting in seamless operations and increased revenue.
- Designed comprehensive training programs that elevated staff productivity and reduced errors.
- Standardized shipment verification protocols, optimizing efficiency and accuracy in supply chain processes.
- Supervised customer service operations, addressed inquiries on shipping and product issues, and implemented feedback channels to improve service, resolve complaints, and boost customer retention

Property Management Intern

September 2015 - December

Colliers International, Mississauga, Ontario

2015

- Supported property managers with tenant communications, budgeting, and accounting tasks.
- Conducted comprehensive audits on energy, waste, and water usage for 2016 BOMA Best submissions, achieving Platinum designation for four buildings.
- Facilitated Green Team meetings to promote sustainable practices and resource optimization.

Skills

- Research and Data Interpretation
- Organizational and Time Management Skills
- Client Relations and Communication
- Team Leadership and Collaboration
- Inventory Management and Budgeting
- Marketing Campaign Coordination
- Proficiency in Microsoft Suite and CRM tools

Education

Post Graduate Certificate in Valuation (PGCV) - University of British Columbia, Vancouver

December 2025

Expected Completion: December 2025

Relevant Courses:

- BUSI 300: Urban and Real Estate Economics
- BUSI 330: Foundations of Real Estate Appraisal
- BUSI 331: Real Estate Investment Analysis and Advanced Income Appraisal
- BUSI 401: Commercial Property Analysis
- Currently Enrolled: BUSI 442 (Case Studies in Appraisal I)

Bachelor of Commerce: Real Estate and Housing - University of Guelph, Guelph, Ontario

April 2019

- Graduated: April 2019
- Specialized in Real Estate and Housing, with coursework focusing on property management, market analysis, and financial planning.

References

Available Upon Request